

Leicester
City Council

WARDS AFFECTED
ALL

FORWARD TIMETABLE OF CONSULTATION AND MEETINGS:
Cabinet

18 November 2002

Forum for Older People – Overview and Progress Report

Report of Service Director, Older People , Social Care and Health

1. Purpose of Report

- 1.1 This report details the work both of the Forum for Older People (FOP) Steering Group and Consultative Group since their inaugural meetings in August 2001.
- 1.2 The report highlights for Members the key issues raised at the Forum by older people and Members and seeks Directorates' increased support to achieve tangible outcomes for the benefit of older residents in the City.
- 1.3 The report includes amendments and proposals arising from the Forum's Steering Group on 10 July 2002 concerning the future programme for the Forum.

2. Summary

- 2.1 In the last year, presentations from Council departments and external partners, mainly the NHS, (UHL Trust and PCTs) have sought to appraise and consult participants on key strategic developments.
- 2.2 Members of the FOP steering group have also visited sites where services are provided to older people either directly or on behalf of the Council.
- 2.3 It should be noted that the awareness raising 'Grey Matters Event' and general publicity and interest in the work of the Forum has been well received and should be viewed as an area of achievement.
- 2.4 Services for older people are shaped by the National Service Framework (NSF) for Older People, to further support and improve outcomes. It has been agreed that the Council, with health and voluntary sector partners will establish a City Older People's Partnership Board (OPPB) in the Autumn to complete the joint planning arrangements between the Council and the NHS.

3. Recommendations

3.1 Cabinet is asked to:

(a) note that the Social Services and Personal Health Scrutiny Committee, at its meeting on 16 September, congratulated the Forum on its achievements to date and supported the formation of the Older People's Partnership Board, if the Forum was supportive of it. The Committee also supported the requirement on Directorates to specifically address the needs of older people/people on low incomes in all aspects of policy and as part of the corporate report format;

(b) note the contents of this report; and

(c) consider those matters it would wish to follow up and receive further reports on.

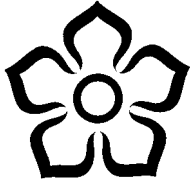
4. Financial and legal Implications

4.1 There are no specific financial implications arising from this report. The FOP has a budget of £4,500 and has kept to budget. Further detailed work will need to be undertaken to identify funding streams specifically dedicated to the delivery of older people's services as part of the planning processes.

4.2 There are no direct legal implications arising from this report (Guy Goodman, Assistant Head of Legal Services – Tel. 252 7054)

5. Report Author/Officer to contact:

Elaine Yardley
Service Director Older People
Tel: 252 8302



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SUPPORTING INFORMATION

1. Report

- 1.1 The FOP was established in August 2001 and in this time both the FOP Steering Group and Consultative Group have received a number of presentations from both internal, Council staff and external partners, primarily health.
- 1.2 These presentations have identified areas of development in health and social care, position statements from each department on services for older people and sought the views of members in both meetings on the evolving agenda which impacts on older people's services.
- 1.3 Appendices 1 and 2 detail the subjects covered at each meeting of the FOP Steering Group and Consultative Group.
- 1.4 Significant achievements arising from the FOP include;
 - the Cabinet Lead for Social Care & Health introducing a corporate requirement on all Council Committee papers detailing the implications for elderly people on low income
 - 'Grey Matters' event held on 10 April 2002
 - seeking public representatives from the FOP to sit on the Mental Health Older People Forum

1.5 Members of the Steering Group have also had the opportunity to visit;

- Brookside Residential Care Home) 9 January 2002
- A sheltered Housing Scheme)
- Stocking Farm Community Centre) 17 April 2002
- Leicester Care at Blackbird Road)
- Age Concern Leicester 10 July 2002

1.6 Attendance

On average at Consultative FOPs there are;

- 6 Elected Members
- 6 Officers
- 20 – 30 representatives of older people organisations and members of the public
- 2 – 3 co-opted members (PCT/Health Authorities)

1.7 Attendance and presentation by officers from Directorates has been variable, particularly at the steering group. Officers need to ensure that they have a mandate to represent all aspects of their Directorate's work with and for older people and provide regular feedback reports to Directorates.

Venue

1.8 All meetings of the consultative FOP have taken place in the Committee Room and following consultation and sound system improvements, a preferred layout has been agreed.

1.9 Media/Communication

In the past 11 months there has been good interest and coverage in the media. Councillors Swift, Chohan and Getliffe have provided radio interviews in support of the Forum. Articles in the Mercury and Link have also advised members of the public of the dates for meetings and topics for discussion.

1.10 Further work will need to be undertaken with health colleagues to keep up the momentum and it is envisaged that 'Older People's Listening Month' in September will play a key part.

1.11 The introduction of a specific question and answer format has been well received at the consultative FOP and is noted in the minutes.

2. Areas proposed for development and consideration to help move the FOP forward.

	<u>Issue</u>	<u>Response</u>
2.1	Raising the profile of crime and safety for older people	A police officer has been co-opted to attend the FOP and provide a presentation to the next Consultative FOP on 11 September 2002
2.2	Tracking discussion and areas presenting most interest and translating them into action ie transport and public conveniences	The Cabinet Lead and relevant Service Directors to attend FOPs.
2.3	How to engage more older people at the FOP and involve them in tabling agenda items	A questionnaire has been sent to all members of the Consultative FOP seeking their view and priorities for agenda items.
2.4	What's happening in departments around older people's issues?	The FOP should consider receiving presentations from Departments on matters of interest.
2.5	Some topics have yet to be 'aired' namely, <ul style="list-style-type: none"> • Pets as therapy • ROSPA • Pensions/Benefits Agency 	Steering Group to decide on topics for discussion taking account of feedback from Consultative members as indicated above in 2.3
2.6	Engaging Ward and other Councillors on older people's issues	Each political group to be approached to seek views of members on key themes for older people presented at surgeries. Councillors to be alerted to specific developments in their wards Identify other sites to visit
2.7	Representation – should we engage Older People Champions/leads from City PCTs?	PCTs to review their representation
2.8	Presenting Voluntary Sector, City funded schemes	Steering Group to request formal presentation from VAL and associated older people's services funded by the City Council

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| 2.9 | Linking the work of the FOP to the corporate framework | <p>Service Director to provide an annual report to Corporate Directors' Board</p> <p>Cabinet lead to present report on the FOP to Cabinet and invite Scrutiny Committee comments.</p> |
| 2.10 | Promoting health and active lifestyles | <p>Cultural Services and Neighbourhood Renewal to report on uptake for older people</p> |
| 2.11 | Medication management for Older People | <p>Request a report from PCTs on medication for presentation to FOP</p> |
| 2.12 | Is sufficient attention paid to the needs of all communities by the FOP | <p>The Steering Group request specific presentations relating to diverse provision for older people</p> |
| 2.13 | Employment and workforce planning and older people | <p>A report from Service Director Human Resources to be requested detailing key issues</p> |
| 2.14 | People's Panel and raising older people issues | <p>Co-ordinators of People's Panel to ensure appropriate and significant representation and present a report to FOP.</p> |
| 2.15 | Revitalising Neighbourhoods Health & Social Care issues | <p>Request a report from Chief Executive Office and PCTs on the emerging neighbourhood agenda and likely impact for older people</p> |
| 2.16 | <p>It can be seen from both the above list and appendices 1 & 2 that there are many service issues which demand, with partners and older people themselves, a more proactive approach to positively respond to this increasingly important and challenging area. Therefore, with health and other colleagues at the Health Partnership Executive Board it has been proposed and agreed that a new Older People's Partnership Board (OPPB) should be established to complete the joint planning arrangements between the City Council and the NHS.</p> | |
| 2.17 | <p>Discussions at the FOP and the Grey Matters event highlighted several key themes;</p> <ul style="list-style-type: none"> • Transport • Pensions and charges | |

- Accommodation
- Support with low level maintenance tasks to continue living independently

2.18 The Council has the opportunity to direct change and improve the quality of older residents lives and a commitment needs to be given to find solutions to some, if not all, of the issues raised by older people.

3. Financial Implications

There are no specific financial implications arising from this report. The FOP has a budget of £4,500 and has kept to budget.

4. Legal Implications

No direct. legal implications arise form this report. (Guy Goodman, Assistant Head of Legal Services – ext 7054).

5. Other Implications

OTHER IMPLICATIONS	YES/NO	Paragraph references within Supporting Information
Equal Opportunities	Yes	Paragraph 2.12
Policy	No	
Sustainable and Environmental	No	
Crime & Disorder	Yes	Paragraph 2.1
Human Rights Act	No	
Elderly/People on Low Income	Yes	Throughout the report

6. Consultations

None.

7. Background papers

Forum for Older People papers.

8. Report Author

Elaine Yardley
Service Director Older People

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Steering Group

Date of Meeting	Topic
8 August 2001	Terms of Reference and Programme NSFOP
26 September 2001	<ul style="list-style-type: none"> • Transport/Leisure Pass • Carers Progress Report • Communicating the aims and decisions of the Consultative FOP, raising public awareness and consultation
14 November 2001	<ul style="list-style-type: none"> • SSD OP Position Paper • Review of FOP to date • Blue Badge Process
9 January 2002	<ul style="list-style-type: none"> • Mental Health Services for Older People • Intermediate Care & Promoting Independence • Sheltered Housing for Older People
27 February 2002	<ul style="list-style-type: none"> • Provision of public conveniences • Position Statement – Housing Services to Older People
10 April 2002	Grey Matters
17 April 2002	Lifelong Learning for Older People
29 May 2002	Cancelled
10 July	<ul style="list-style-type: none"> • Carers update • Overview of the FOP • Proposal to develop OPPB

Consultative Group

Date of Meeting	Topic
22 August 2001	<ul style="list-style-type: none"> • Patient Advocacy and Liaison Services (PALS) • Supporting People • Leisure Passes • Terms of Reference • Neighbourhood/Community Roadshow
24 October 2001	<ul style="list-style-type: none"> • UHL Reconfiguration • Concessionary bus and leisure pass position statement • Post Office – Your Guide • Free Nursing Care for self-funders • Committee Room acoustics
13 February 2002	<ul style="list-style-type: none"> • Intermediate Care • Consultation on Grey Matters event • Leicestershire Booking Programme (UHL)
10 April 2002	Grey Matters
1 May 2002	<ul style="list-style-type: none"> • Grey Matters 'Review' • Public Conveniences • Concessionary fares • PCT strategies for older people
26 June 2002	<ul style="list-style-type: none"> • NSF OP update • Intermediate Care – Capital Bid • Assessment for older couples • Concessionary Fares • Public Conveniences